

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 08th day of March 2019
C.G.No:342 / 2018-19/Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

T.V.Tirunavukarasu,
S/o T.Venugopal Shetty,
Bazar Street,
Nagalapuram,
Chittoor -Dist.

Complainant

AND

1 AAO/ERO/Nagalapuram
2. AE/O/Nagalapuram
3. ADE/O/Nagalapuram
4. DE/O/Puttur

Respondents

ORDER

1. Complainant filed a petition before the Forum regarding dismantling of Sc No. 5331101000109 standing in the name of his mother N. Vadiyammal.
2. Respondent No: 1 in his written statement to the Forum submitted that the complainant service under question was dismantled on 14.12.2018 and the same was also effected in ERO ledgers and the status recorded as Dismantled (Status 14). He had also enclosed Complainant service bill details from the APSPDCL Master wherein it was found that the service status is under dismantled.
3. Respondent 1 had also enclosed complainant statement addressed to the Chairperson/ CGRF wherein the complainant stated that his grievance was redressed by the respondents.
4. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 26.02.2019 at 05.00 PM .

DISPATCHED
DATE 16/3

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5. Since the grievance of the complainant was resolved by the respondents accordingly the case is disposed off in favour of the Complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 08th March 2019.

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|-------------------------|---------------------------|---------------------------|--------------------|
| Sd/- | Sd/- | Sd/- | Sd/- |
| Member (Finance) | Member (Technical) | Independent Member | Chairperson |

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.